



WEATHERIZATION

Saves Energy. Saves Money. Creates Jobs.



WEATHERIZING THE NORTH STATE

CAA of Butte County and the Community Action Partnership of Glenn, Colusa, and Trinity Counties

Non-energy benefits of weatherization

► FOR PARTICIPATING HOUSEHOLDS

reduced water consumption and accompanying water and sewer fees and an increase in property values.

► FOR UTILITY RATEPAYERS

reduced costs for bill collection and service shut-offs. Because weatherization addresses the safety of major appliances, the utility receives fewer emergency calls.

► FOR THE LOCAL ECONOMY

produces a wide range of jobs in local home service industries. Nationwide, the Weatherization Assistance Program generates 8,000 jobs, which in turn increases the tax base in communities across the country, indirectly supporting other jobs. Weatherization can also reduce the burden of unemployment payments for taxpayers and local businesses.

► FOR NATIONAL SECURITY

weatherization decreases U.S. energy use by the equivalent of 15 million barrels of oil every year, decreasing dependence on foreign energy sources.

► FOR THE ENVIRONMENT

reduces the combustion of fossil fuels and the resulting emissions into the atmosphere.

INFO: US Department of Energy Weatherization Assistance Program home page.

“Our first goal is to ease the energy burden for Butte County residents,” said Erin Pruitt, a weatherization assessor at the Community Action Agency of Butte County, Inc. a local nonprofit organization. “Usually, weatherizing a house reduces a family’s energy bill by 20 percent.”

And that’s just what the weatherization programs operated by the Community Action Agency of Butte County and the Community Action Partnership, which includes Colusa, Glenn and Trinity counties, do for thousands of low-income families each year.

“We go into homes and make them more fuel and energy efficient, and also give the homeowner an energy education, let them know how much it costs to run the appliances in their homes,” Pruitt continued. “It’s very rewarding to help a client with a very high energy bill.”

In any given year, 4,500 to 5,000 homes in Butte County receive weatherization upgrades through either Pacific Gas and Electric’s Energy Savings Assistance Program or the federally-funded Low Income Home Energy Assistance Program. The sheer number of homes to upgrade demands a streamlined process, so it comes as no surprise the offices for the CAA of Butte County and CAP of Glenn/Colusa/Trinity resemble well-oiled machines.

“It requires a lot of staff to fill out this paperwork and put it into the computer system,” said Ron Anderson, a production manager for CAA, gesturing to monstrous stacks of color-coded files organizing clients by priority type. “The things you’ve heard about government paperwork are true.”

Priority is determined by several

factors, Anderson explained.

“We look at how much their utility bill is, how many people live in the house, income level and so on,” he said. “You can be anywhere from a priority one to a priority four. The more points you have the higher up the line you are. Right now, we have about 800 people on the list.”

Not so long ago, weatherization was a fairly straightforward procedure, but that has changed in the last decade, said Rae Rush, who has overseen Energy and Environmental Services at CAA of Butte County for 27 years and running.

“The diagnostic aspect of weatherization has really taken off,” she said. “When I first started, weatherization was much more basic. They stuck to weather-stripping doors, replacing windows, wrapping water heaters with a blanket and so on. They still do all those things, but now they take a more scientific approach.”

Tranden Lazard, who has worked as a field construction worker and assessor for three years, agrees that work done through the state, especially, can become extremely in-depth. In comparison to PG&E’s Energy Saving Assistance Program, state work places a greater emphasis on diagnostic testing, he said.

“We do all the gas safety tests, then go through and do the non-infiltration measures—install light bulbs, light fixtures, aerators, shower heads, smoke alarms, CO detectors,” he said. “Then we do a ‘blower door’ test, which shows the pressure difference between inside and outside the home. That will tell us exactly how leaky the house is.”

The field workers then apply a formula to determine how much circulation a house needs to be deemed “healthy,” taking number of occupants, pets and gas

combustion appliances into account.

“If it’s excessively leaky, that’s when we do the caulking and weather-stripping, putting gaskets in, anything to seal the home up,” Lazard said.

"It's very rewarding to help a client with a very high energy bill"

The process for PG&E’s Energy Savings Assistance Program is very similar, involving weather-stripping doors, replacing broken windows and out-of-date refrigerators and testing gas appliances to make sure they aren’t releasing combustion byproducts in the home. If they discover such a leak, PG&E is brought in to make the fix.

Above all else, the employees involved with every step of the process genuinely care about the people who come to the CAA of Butte County and the Community Action Partnership for help, said Ted Scholl, a production manager.

“They go above and beyond what they should do,” he said. “I go out to job sites and I’ll see they did something that wasn’t even in their scope of responsibilities, and they’ll just say it’s the right thing to do and take care of it.”



PARADISE MAN WEATHERS STORM WITH HELP FROM CAA



Modern, energy-efficient appliances can save consumers big money over time, but the cost of replacing old machinery can be prohibitively expensive for those on fixed incomes. Such is the case with Ervin Clark, a Paradise resident who recently received a new refrigerator through the Community Action Agency's weatherization program.

Clark was previously using a decade-old, bill-inflating beast donated by a friend, he said. Saving money is imperative to Clark, a veteran who worked as an artist until osteoporosis brought on by cancer treatment made it impossible for him to continue his work. Now he lives on a fixed income.

"After you go through too many summers at 118 degrees, you're ready to move just about anywhere," he joked about relocating from Arizona to Paradise last year. Clark, who studied art at Chico

State in the '70s, said he always liked the area and finally returned. "I love Paradise, it's quiet and the people are very nice. There's a lot less stress and no traffic."

"I was blown away how efficient and easy to get along with they all were"

Though certainly different from the desert, Paradise has its own challenging climate—Butte county summers are nothing to scoff at, and winters on the ridge can be downright frigid. A spring storm recently sent temperatures below freezing, but it remained cozy and warm inside Clark's mobile home. The program also made sure his doors were properly weather-stripped and replaced several

light fixtures and all of his light bulbs with more efficient ones. Furthermore, they helped him apply for a break on his PG&E bill based on his income.

"I was blown away how efficient and easy to get along with they all were," Clark said of the workers. "Especially with the fridge, they had the new one in and the old one out in 15 minutes, just boom-boom-boom."

"I really enjoyed the guys—they were really fun, the kind of guys you'd like to sit and have a beer with," Clark continued. "As a matter of fact, I offered and they politely declined."

Clark almost missed the opportunity to participate in the program after an initial phone interview.

"They sent a letter and I forgot, I kind of blew it off, but then they called again and encouraged me to turn it in," he said. "I did and within a week they came out to check out the refrigerator. Less than a month passed from the time I heard about the program until all the work was done."

Clark said he was so impressed he was moved to do something he'd never done.

"I was so happy I wrote them a letter, and I don't write letters."

Improvements to energy efficiency

- HOME REFRIGERATORS NOW USE ABOUT ONE-THIRD LESS ENERGY THAN THEY DID IN 1972.
- COMMERCIAL FLUORESCENT LIGHTING SYSTEMS USE LESS THAN HALF THE ENERGY THEY DID DURING THE '80s.

- INDUSTRIAL ENERGY USE PER UNIT OF OUTPUT DECLINED BY 25 PERCENT FROM 1980 TO 1999.
- THE CHEMICAL INDUSTRY'S ENERGY USE PER UNIT OF OUTPUT HAS DECLINED BY ROUGHLY 40 PERCENT IN THE LAST 25 YEARS.

- THE AMOUNT OF ENERGY REQUIRED TO GENERATE ONE KILOWATT-HOUR OF ELECTRICITY HAS DECLINED BY 10 PERCENT SINCE 1990.

INFO: National Energy Policy essay (<http://www.ne.doe.gov/pdfFiles/nationalEnergyPolicy.pdf>)

WITH FATHER OUT OF WORK, WEATHERIZATION PROVES INVALUABLE

“People are losing money,” said Chuck Knechtel, a Magalia resident who lives in a cozy, three-level home with his two year-old son, Charlie, and wife Bessie, pregnant with the couple's second child. “It's flying straight out the windows and doors, and they don't even realize it.”

Chuck realized the house had gotten a bit drafty, particularly in a bottom-level

family room.

“You could feel some air moving as you walked down the steps, but I had no idea how bad it really was until they tested it and said, ‘You definitely have a problem.’”

The Community Action Agency's first step was weather-stripping two doors, which the Knechtels said made an immediate difference, but they didn't stop there. Inside air was also leaking through

plumbing connections under the sinks, so workers installed shielding around pipes in the kitchen and bathrooms to stem the flow. They patched a large hole in the ceiling of the family room, installed low-flow faucets and shower heads in the bathrooms, replaced outdated light bulbs and installed new smoke and carbon monoxide detectors.

“With the detectors, they're not only helping us save money and stay warm, but they could be saving lives,” Knechtel said.

In addition to air escaping, workers discovered the Knechtel family was losing unnecessary energy through an outdated microwave and a rusty water heater with a failing element, both of which they replaced.

“This service is wonderful, especially for a guy like me,” Knechtel said. He explained that a lower back injury forced him out of work several months ago and ongoing treatment leaves him physically limited and suffering from chronic fatigue. “They did a wonderful job and they did things I just can't do in my condition. I couldn't even think about handling a water tank or resealing the doors. It's been really tough, trying to mend wounds and look after the family, and we're glad for the help.”

Knechtel was particularly impressed with the workers.

“Don and Dave did excellent job,” he said. “Not only are they very skilled, but also very people-oriented, and they were very kind to myself and my son.”

"With the detectors, they're not only helping us save money and stay warm, but they could be saving lives"

The weatherization program extends beyond doing the work and providing the materials, he said

“Just as importantly, they also give you the education so you can continue to live more safely and economically,” he said.

He hopes those in need look into the program and take advantage of it.

“Programs like this are important, and people need to use them while they're available,” Knechtel said. “You'll absolutely notice the difference when they're done.”



Signs of an unaffordable energy bill

In a study conducted by the National Energy Assistance Director's Association in 2005, several trends were apparent among those who could not afford their energy bills:

- **73 PERCENT** REPORTED THEY REDUCED EXPENSES FOR HOUSEHOLD NECESSITIES TO PAY THEIR ENERGY BILLS.
- **18 PERCENT** LEFT THEIR HOME FOR AT LEAST PART OF THE DAY BECAUSE IT WAS TOO HOT OR TOO COLD.
- **20 PERCENT** REPORTED THEY WENT WITHOUT FOOD FOR AT LEAST ONE DAY IN THE PAST FIVE YEARS.
- **19 PERCENT** KEPT THEIR HOME AT A TEMPERATURE THEY FELT WAS UNSAFE OR UNHEALTHY.
- **24 PERCENT** USED THEIR STOVE OR OVEN TO PROVIDE HEAT.
- **24 PERCENT** REPORTED THEY MADE A PARTIAL PAYMENT OR MISSED A WHOLE RENT OR MORTGAGE PAYMENT IN THE PAST FIVE YEARS DUE TO ENERGY BILLS.



FACING HARD TIMES, WILLOWS FAMILY TURNS TO COMMUNITY ACTION PARTNERSHIP

While leaking roofs are never welcome, Eugene and Peggy Morton said water couldn't have started dripping from their ceiling at a more inopportune time; Eugene is retired after 37 years of working at Shell service stations and Peggy's hours as a custodian at a local school had been cut dramatically. They had car trouble, bill trouble and were struggling to get by. Needless to say, the prospect of home repair was daunting.

Moving was not an option for the couple, who married 43 years ago and moved into their current home in Willows as newlyweds. "As a matter of fact, we got married across the street at the Nazarene Church," Peggy said with a smile.

Peggy's niece, Ruthie, heard about the Community Action Partnership—which includes Colusa, Glenn and Trinity counties—and their weatherization program, contacting them through Glenn County's Human Resource Agency.

"I was skeptical at first, and felt kind of funny asking them for help, because we've always done everything ourselves and never asked anybody for anything," Eugene said.

Despite initial misgivings, the Morton's said they're glad they contacted them. Workers patched the leak and installed new windows, then turned their expertise toward other problems the Morton's weren't aware of. "Our refrigerator wasn't up to par, so they gave us a new one, and they replaced the old wood stove with a newer, more efficient one," Peggy said.

"I was skeptical at first, and felt kind of funny asking them for help, because we've always done everything ourselves and never asked anybody for anything"

The stove was a 35-year-old handmade gift from a dear, departed friend that the Morton's now keep in storage. Despite their attachment to the stove, they are glad

to have a new one.

"It's basically our only source of heat," Peggy said, and Eugene added that it keeps the house cozy and warm.

Since the repairs were done recently, weather has been erratic and the recent time change affects the home's use of heat and power, Peggy said energy savings are hard to quantify or predict, but can already tell it will ease her family's energy burden.

Though field workers were able to patch the leak, they also noted the Morton's roof needed major repairs. The Community Action Partnership did not cover the cost of the work, but helped the family secure a

loan to make the necessary repairs.

"We sure are glad they're there," Peggy said of the program. "We would have never had the money to fix any of these things. It was wonderful of them to help us out, and we really appreciate it."

The Mortons said workers completed the job in just a few visits, and were a pleasure to have around the house.

"They're a swell bunch of people over there, I tell you, you couldn't ask for anything better," Eugene said. "They're ready to jump right in there and do anything they can for you."

Health and energy issues linked

In a study conducted by the National Energy Assistance Director's Association in 2005, several health trends were apparent among those who could not afford their energy bills:

- **47 PERCENT HAVE A HOUSEHOLD MEMBER WITH ASTHMA, EMPHYSEMA, HEART DISEASE OR STROKE.**
- **19 PERCENT HAVE A HOUSEHOLD MEMBER WHO USES MEDICAL EQUIPMENT REQUIRING ELECTRICITY (LIKE NEBULIZERS OR OXYGEN MACHINES).**
- **47 PERCENT OF THOSE HOUSEHOLDS REPORTED THEY WENT WITHOUT MEDICAL CARE DUE TO ENERGY BILLS IN THE LAST FIVE YEARS.**
- **32 PERCENT REPORTED THEY DID NOT FILL THEIR PRESCRIPTION OR TOOK LESS THAN A FULL DOSE OF PRESCRIBED MEDICINE DUE TO ENERGY BILLS IN THE LAST FIVE YEARS.**
- **16 PERCENT REPORTED BECOMING ILL AS A RESULT OF THEIR HOME BEING TOO COLD IN THE LAST FIVE YEARS.**





27 YEARS OF SERVICE

Q & A with long-time EES Department Director Rae Rush

WHAT ARE THE GOALS OF THE WEATHERIZATION PROGRAM?

To provide weatherization services to those applicants who have the highest utility costs in relation to their income, and providing needful services to vulnerable population groups—those who have aged, have very young children, or have serious medical conditions or disabling illnesses.

WHO QUALIFIES FOR THE PROGRAM?

It depends on each program. Our PG&E utility-based program is income-qualified only, depending on the number of family members residing in each home. Federally-funded programs like the Department of Energy (DOE) and the Low Income Home Energy Assistance Program (LIHEAP) also have income levels depending on the number of family members in the home, but take into consideration vulnerable population groups, the energy burden of the home, how it relates to income and if a member of the household has a serious or disabling medical condition. Consideration is given if there's a faulty or non-operational heating or cooling emergency in the home.

WHAT KINDS OF THINGS DO YOU DO?

An extensive number of energy-conservation measures can be applied. The most common are attic insulation, low-flow shower heads, door weather-stripping, replacement of doors and windows, glass replacement and other energy-saving devices and materials. Some programs also replace refrigerators, repair/replace furnaces, cooling and duct systems, hot water heaters and microwaves.

One of the most important measures we complete is testing gas appliances for health and safety before any work is started. Duct and "blower door" testing may also be completed in accordance with program guidelines. This work will verify any leakage in either a duct system or leakage in the housing envelope and interior of a home. We also provide our clientele with energy education, giving them extra steps they can take to reduce their energy bills.

IS THERE A COST INVOLVED?

These programs are free to qualifying, income-eligible applicants. They can be either homeowners or renters.

HOW DOES THE PROCESS WORK?

Following a request for an application, we pre-screen applicants to find out if they are income-eligible and for what program. We establish what their priority is for service by asking questions about family size, income, monthly utility costs, or if any vulnerable population groups reside in the home. Additional priority points are given to those applicants if they or a family member has a serious illness, on a medical life support device or are medically disabled.

HOW LONG DOES IT USUALLY TAKE?

It varies depending on the program and the priority of each client. Those applicants having the greater priority will have weatherization service much sooner than others. It can vary from several days to years.

WHAT DO PEOPLE NEED TO PREPARE BEFORE THEY APPLY?

We need income documentation for all members of each household. We also need to establish whether they are an owner or renter—if they are a renter, we will need a document signed by the owner granting permission to have their property weatherized. If they are an owner, we will need a document showing proof of ownership, like a property tax record. We will request information about each occupant of the home. Are they disabled, a senior, or are children in the home and how old are they? We will also ask to see their utility bills.

HOW MANY PEOPLE ARE WAITING?

We have hundreds of applicants varying from Priority One (the highest) through Priority Four. Some applicants who are Priority One status may have added points because they are elderly, have a serious medical condition or are on life support.

CAN YOU SHARE SOME EXPERIENCES YOU'VE HAD WORKING ON THIS FOR SO MANY YEARS?

The Community Action Agency of Butte County has provided weatherization services to more than 30,000 homes since 1979 through varying federal and utility-based programs in Butte County. One of the most satisfying experiences is helping people who are desperate and fulfilling their needs.

We once discovered a natural gas leak so bad the PG&E gas technician said it had the potential of blowing up not only the applicant's home, but several other nearby homes as well. It saved the lives of those in the home as well as their neighbors. The applicant was a great grandmother, babysitting her great grandchildren while her granddaughter was with her sick child in a hospital nearly 100 miles away.

It's also satisfying and rewarding to help hundreds of families and the elderly who come to this agency and find hope by changing some aspect of their lives. The added money from lowering their utility bills provides them the extras they could not afford previously—this could mean food, clothing and other necessities.



SERVING THREE COUNTIES

Q & A with Bill Wathen, Housing Rehabilitation and Weatherization Program Manager since 2006

HOW LONG HAVE YOU BEEN WITH THE PROGRAM?

I have been responsible for the administration and oversight of all weatherization and housing rehabilitation programs at CGTCAP since 2006.

HOW DID YOU BEGIN YOUR CAREER WITH THE COMMUNITY ACTION PARTNERSHIP?

I learned about the weatherization programs as a partner of Community Action and Glenn County HRA. I was impressed with the staff's knowledge and expertise and their willingness to put out the extra effort, to really enhance a family's abilities to be self-sufficient. It seemed to be a good fit for me and it was local.

DO YOU FIND YOUR WORK PERSONALLY SATISFYING?

I grew up in Glenn County and the local people played an important role in influencing me to be the person I am today. I was confident that CGTCAP would be a perfect fit for me to give back and influence others to succeed. The people with this agency have only reinforced this belief.

HOW IMPORTANT IS ENERGY-EFFICIENCY TO RESIDENTS IN COLUSA, GLENN AND TRINITY COUNTIES?

Energy-efficiency has many positive effects. With many families and elderly in our three county jurisdiction who are low-income and under-employed, these programs allow them more discretionary funds to purchase food, buy clothing, get medical care and live healthier. These programs diagnose safety issues that residents may not be aware of and also educate the residents on what dangers to keep an eye out for, how to maintain the systems safely in their homes and to be more energy-savvy. I also see these programs giving residents confidence and the ability to rest easy and perform better at work and school.

HOW DOES WEATHERIZATION IMPROVE THE LIVING SITUATION FOR RESIDENTS OF COLUSA, GLENN AND TRINITY COUNTIES?

Weatherization addresses moisture and mold issues in the home and educates the residents on how to decrease mold from moisture and also teaches residents about the dangers of lead paint and materials in the home, so when the residents plan to complete their own work, they have the ability to reduce contamination. Weatherization workers are trained individuals who look beyond the obvious and locate other energy-wasting malfunctions as well.

ON AVERAGE, HOW MANY HOMES DOES THE CAP WEATHERIZE IN A YEAR?

We complete approximately 600 projects a year.

ARE THERE KEY DIFFERENCES IN THE WAY YOUR AGENCY OPERATES IN COMPARISON TO BUTTE COUNTY?

We administer the same weatherization grants, so we are required to follow the same regulations, but there are some major differences. We are a three-county partnership that operates under a "joint powers" agreement which allows Glenn County to act on behalf of all three counties when making decisions. With the majority of our population being rural or sparsely located, our travel time is increased because some jobs are nearly four hours from our office. Our staff takes multiple overnight trips to meet the need of our constituents. Our three counties also have very limited multi-family projects so we take a more single-house approach on a percentage base compared to Butte County. We are a local government public agency which is required to collect citizenship during the intake process, whereas Butte County does not because they are considered a private non-profit.



WHEN YOU DRIVE HOME AT THE END OF THE DAY, DO YOU FEEL LIKE YOU'VE REALLY MADE A DIFFERENCE FOR FAMILIES IN NEED?

I don't have to drive home because I carpool. But on a serious note, it is a good feeling at the end of the day when staff and installers come back to the office and they share their stories and some of the things they found and learned by being out in the homes of our local residents.

CAN YOU SHARE SOME EXPERIENCES YOU'VE HAD WORKING WITH THE CAP FOR SO LONG?

Some things that I have heard and experienced from grateful individuals who have received the services: I cannot fully extend my gratitude with just a simple card. Everything done by the crew was great. I am grateful for all the improvements made to my house, and I smile every day when I get home. Thank you so very much for everything you did for my home. Every single one of you has been wonderful and especially helpful. The work done was great and I could not ask for a better job. This is an old farm house and they had their work cut out for them. Every one of the workers did a super job. The young kids couldn't have been any nicer or friendlier. In fact, when they all left I really missed them.



Appeal to volunteers

Community action agencies need the assistance and involvement of volunteers and donors in order to make the mixture of services work most efficiently and effectively. For many people, volunteering has provided a rich and satisfying experience, leaving you with the feeling that you are helping make the world a better place one person at a time.

The nature of the work allows opportunities for people to get involved in a variety of ways, often tapping experience and expertise

that people have accumulated through their profession or hobbies.

People are encouraged to contact the local Community Action Agency to inquire about volunteer opportunities so they can determine whether the opportunity matches their interests.

Even with grant funding, Community Action Agencies are always challenged to provide sufficient services to meet the growing need. If people are interested in making financial

donations, they are encouraged to do so. Donations can be of any amount and may be "restricted," which means they can be used only for a specified intended purpose like childcare, classroom material or a space to conduct an afterschool program.

Furthermore, many services delivered by Community Action Agencies is through experienced, committed staff, and donations to assist in support of community services are always welcome.

REGIONAL COMMUNITY ACTION AGENCY PROGRAMS

**Community Action Agency
of Butte County, Inc.**
530.712.2600

ENERGY AND ENVIRONMENTAL SERVICES

- Weatherization
- Utility Assistance
- PG&E Assistance
- Wood, Propane, Heating Oil
- Energy Efficiency Training Academy

ESPLANADE HOUSE

- Transitional Housing for Homeless Families
- Permanent Supportive Housing for Families

FOOD AND NUTRITION

- Senior Nutrition
- Congregate Meals
- Home-Delivered Meals
- Regional Food Bank
- Surplus Commodities

ASSET BUILDING

- Financial Education
- Volunteers in Tax Assistance

COMMUNITY DEVELOPMENT

- Affordable Housing
- Community/Commercial Facilities

**Tehama County
Community Action Agency**
530.528.6159

ENERGY AND ENVIRONMENTAL SERVICES

- Weatherization
- Utility Assistance
- PG&E Assistance

HOUSING

- Housing vouchers for qualified low income individuals and families
- Emergency response housing assistance and referrals
- Referrals to shelters and housing services

FOOD AND NUTRITION

- Senior Nutrition
 - Congregate Meals
 - Home delivered meals
- Nutrition Education programs
- Assistance with CalFresh applications
- FoodShare Coalition - assistance and referral to local food pantries and feeding sites
- Food Drives

ASSET BUILDING

- Financial Education
- Volunteer Income Tax Assistance (VITA)
- Family Loan counseling

FAMILY SUPPORT

- Program referrals to partner agencies
- Wraparound services to at-risk youth
- Anti-violence program and shelter referrals

**Colusa-Glenn-Trinity
Community Action
Partnership** 530.865.6129

ENERGY AND ENVIRONMENTAL SERVICES

- Weatherization
- Utility Payment Assistance
- Wood, Oil & Propane Assistance

HOUSING

- Housing Rehabilitation
- Homeownership Assistance Program
- Homeless Prevention
- Rental Assistance
- Referrals to shelters and housing services
- Financial Literacy & Credit Counseling

ASSET BUILDING

- Community Development
- Non-Profit Assistance
- Budgeting, Credit Repair and Financial Literacy Workshops
- Volunteer Income Tax Assistance
- Micro-Business Start Up Assistance

FOOD AND NUTRITION

- Nutrition Education programs
- Assistance with CalFresh applications
- Food Bank

FAMILY SUPPORT

- Resource and Referrals to partner agencies
- Victim Witness Assistance
- Child Abuse Treatment Services
- Counseling, Family Coaching and Advocacy Assistance

WORKFORCE AND BUSINESS ASSISTANCE

- Employment Training and Supportive Services
- Job Search Assistance
- Business Assistance Services

➤ **Find your CAA online:**

In Butte:
www.buttecaa.com

In Tehama:
www.tehamacountycaa.org

In Colusa, Glenn or Trinity County:
www.cgtcap.org

All other California Counties:
www.cal-neva.org

Counties Nationwide:
www.communityactionpartnership.com

